

## 1. overview

Metastar1, its affiliates and group partners ("we", "us" or "our") recognize the need to protect and manage your personal information. We have therefore adopted this Privacy Policy to help you understand what information we collect and how that information is used and shared. This Privacy Policy applies to the information we collect when you access a Metastar1 website, when you purchase or use a Metastar1 product, or when you provide us with non-public information. If you are a Metastar1 employee, you can review the employee-specific privacy policy found in your employee onboarding packet.

Before accessing any Metastar1 website, such as <https://www.Metastar1.com>, purchasing or using Metastar1 products or services, or providing us with nonpublic information, you should read this Privacy Policy to understand our information collection and use practices.

## 2. information that we collect

We collect certain categories of information about you and the device you use, particularly when you visit our websites, but also when you use or purchase our products or when you provide us with information to deliver newsletters and other communications. Specifically:

**Contact Information:** Contact information is information or data that can be used to identify or contact a specific individual. For example, when you access our websites, we ask you to provide certain contact information when you create an account, such as your name, address, phone number, email address, user IDs and passwords, contact preferences, educational and employment background . If you choose not to provide the requested information, you may not be able to proceed with the activity or receive the benefit for which the personal information is requested.

**Payment Information:** When you purchase a product or service from Metastar1, you do not have to provide any payment information. The product can only be paid with cryptocurrencies.

**Device Information:** As with most websites, we collect certain information automatically and store it in log files. This information may include Internet Protocol (IP) addresses, browser type, Internet Service Provider (ISP), referring/exit pages, operating system, date/time stamp and/or clickstream data. We may combine this automatically collected log information with other information we collect about you.

**Tracking and Location Information:** We may collect and/or track certain information resulting from the use of our products, such as usage patterns, travel patterns, page views on websites, and traffic patterns. We may use this tracking and location information for statistical purposes to improve our products and services and to help users manage their environment and infrastructure more efficiently.

**Mobile Device Information:** When our products are delivered to mobile devices through a Metastar1 application installed on the device, our servers automatically record information that may include: the media access controller (MAC) addresses of the network card in or connected to your devices; web requests, Internet protocol addresses, phone numbers, browser types, browser languages, date and time of request; and other information about Internet connection activity. In addition, the information collected and tracked depends on the system configurations chosen by the administrator and the options enabled by users and may include device location, device identifier and device username; mobile device SIM card status; MAC addresses and device serial numbers; phone number, signal strength, cell tower, carrier, IMEI number and other WWAN attributes; Device user's first and last name and email address; device check-out/check-in; who is using which device and the physical state of the device at the beginning of a shift and then again at the end of a shift; applications loaded on the device (without content); real-time GPS location tracking and mapping, including analysis of location data and history; or mobile device remote control, including screen capture. The administrator can partially or completely erase data on user devices and reset the device to factory settings. The mechanisms that enable monitoring of smartphones and mobile devices run in the background of the devices. Individuals are notified that these functions may occur, but may not know when these functions occur in real time. who is using which device, and the physical state of the device at the beginning of a shift and then again at the end of a shift; applications loaded on the device (without content); real-time GPS location tracking and mapping, including analysis of location data and history; or mobile device remote control, including screen capture. The administrator can partially or completely erase data on user devices and reset the device to factory settings. The mechanisms that enable monitoring of smartphones and mobile devices run in the background of the devices. Individuals are notified that these functions may occur, but may not know when these functions occur in real time. applications loaded on the device (without content); real-time GPS location tracking and mapping, including analysis of location data and history; or mobile device remote control, including screen capture. The administrator can partially or completely erase data on user devices and reset the device to factory settings. The mechanisms that enable monitoring of smartphones and mobile devices run in the background of the devices. Individuals are notified that these functions may occur, but may not be aware when these functions occur in real time. applications loaded on the device (without content); real-time GPS location tracking and mapping, including analysis of location data and history; or mobile device remote control, including screen capture. The administrator can partially or completely erase data on user devices and reset the device to factory settings. The mechanisms that enable monitoring of smartphones and mobile devices run in the background of the devices. Individuals are notified that these functions may occur, but may not know when these functions occur in

real time, including resetting the device to factory settings. Mechanisms that enable monitoring of smartphones and mobile devices run in the background of the devices. Individuals are notified that these functions may occur, but may not be aware when these functions occur in real time, including resetting the device to factory defaults. The mechanisms that enable monitoring of smartphones and mobile devices run in the background of the devices. Individuals are notified that these functions may occur, but may not be aware when these functions occur in real time.

**Metastar1 Blog:** If you use our blog or any community forum on our website, you should be aware that any personally identifiable information you submit there may be read, collected, or used by other users of those forums and used to send you unsolicited messages. We are not responsible for the personally identifiable information you provide in these forums. Although we are not responsible for the personally identifiable information you submit through these forums, we will use reasonable efforts to remove such information from our blogs or community forums, or if we are unable to do so and why, if you contact us at [contact@meatastar1.com](mailto:contact@meatastar1.com).

**Images and photos:** If you attend one of our live events, we may photograph you, film you, or livestream your image. We retain copyright and any other intellectual property rights in any photos taken and/or digitized recordings at Metastar1. If you upload photos or images to our live event-related applications, we may retain, store and/or use those photos or images.

#### **Information about the data collected for our customers:**

- Metastar1 collects information under the direction of its customers and has no direct relationship with the individuals whose personal information is processed. If you are a customer of one of our clients and no longer wish to be contacted by one of our clients using our service, please contact the client you are interacting with directly. We may share personal information with companies that assist us in providing our service. Transfers to subsequent third parties are covered by the service agreements with our customers.

#### **Access and retention of data controlled by our customers:**

- We recognize that you have the right to access your personal data. Metastar1 has no direct relationship with the individuals whose personal data is processed. An individual seeking access or wishing to correct, amend or delete inaccurate data should direct their request to the COMPANY's customer (the data controller). If requested to remove data, we will respond within a reasonable time.

We will retain personal data that we process on behalf of our customers for as long as necessary to provide services to our customer. Metastar1 retains this personal data as necessary to comply with our legal obligations, resolve disputes and enforce our agreements

### 3. cookies and similar technologies

"Cookies" are small text files that are placed on your computer, smartphone or other device when you visit a website. Like many website operators, Metastar1 works with third party vendors and partners (including marketing partners, customer service providers and others) to use cookies, beacons and similar technologies for a variety of purposes. For example, these technologies are used in:

- Analysis of website usage trends;
- Website management;
- Track users' movements on the website;
- Collect demographic information about our user base as a whole;
- Saving your shopping cart;
- Identify users to save user settings (e.g. language setting);
- For authentication and to help you register for our services.

Users can control the use of cookies at the individual browser level. Every browser is different, so check your browser's "Help" menu to learn how to change your cookie settings. If you decline cookies, you may continue to use our website, but your ability to use some features or areas of our website may be limited.

### 4. how we use the information we collect

We use the information we collect to provide and improve our products and services, to operate our business (e.g. Billing and other accounting purposes; to set up accounts and contact you regarding important information about your account, including notices and updates), for editorial and feedback purposes, for marketing and promotional purposes (including sharing your contact information with third parties with whom Metastar1 has a relationship), for statistical analysis, for product development, to contact you regarding our products and services, to monitor and maintain our network, and to contact you issues that may arise regarding abuse claims or inappropriate activity. For example, we may use the information we collect for the following purposes:

- Display personalized content and advertising;
- Information Security and IT Management;
- To inform you about other products or services we offer;
- Sending relevant survey invitations to you;
- To provide you with additional materials about our products and services or to put you in touch with a Metastar1 representative;
- Direct response to your questions, comments or support requests;
- Analysis of website usage to improve and customize our websites and products and service offerings;
- Improve our marketing and promotional efforts; and
- Enforcing our agreements with you.

Some of the information we collect allows us to distinguish users on our network, and in some cases we act as a pass-through for certain information to obtain authentication for Internet access

- **Contract Performance** - Metastar1's Basic Software is Free To the extent you have purchased additional products or a service from Metastar1, we may need to collect and use your personal information to provide the services you have purchased. For example, we may use your personal information to respond to requests you make through our website and to provide such services to you.
- **Compliance with Laws** - In certain circumstances, we may need to process your data to comply with legal obligations to which Metastar1 is subject.
- **Consent** - Some of the personal information we collect is provided voluntarily by you, such as when you sign up for a mailing list or register for an event, and is therefore collected and used with your permission. To withdraw your consent to such use, you may contact us at [contact@Metastar1.com](mailto:contact@Metastar1.com).
- **Legitimate Interests** - We may use your personal information for our legitimate interests, such as to improve our products and services and the content on Metastar1 websites. We may also use your contact information to keep you and others who have provided us with their contact information informed of current product and service developments. If you would like us to stop using your contact information in this way, you may contact us at [contact@Metastar1.com](mailto:contact@Metastar1.com).

## 5. how we may share any information we collect

Occasionally, we hire other companies to help us provide products or services, process and deliver mailings, provide customer support, host websites, bill customers, process transactions, or perform statistical analysis of our services. These companies may only receive the information they need to provide the service. They are required to maintain the confidentiality of the information and may not use it for any other purpose.

We may disclose any information we collect from you when we believe such action is necessary to: In response to lawful requests from public authorities, including to meet national security or law enforcement requirements. We may also disclose your personal information as required by law, such as to comply with a subpoena or other legal process, when we believe in good faith that disclosure is necessary to protect our rights, protect your safety or the safety of others, investigate fraud, or respond to government requests. If we are acquired by or merged with a third party, you will be notified by email and/or by a prominent notice on our website of any change in ownership, how your personal information will be used, and the choices you may have about your personal information.

In light of the California Consumer Privacy Act of 2018, Section 1798.120, Metastar1 does not sell consumer personal information to third parties.

## 6. access to and modification of your personal data - CCPA requests and DSGVO requests

Depending on the jurisdiction, you may have certain legal rights with respect to the personal data Metastar1 and others have collected about you. For example, if the GDPR or CCPA applies to the data we have collected about you, you have the right to access and correct the data we have about you, object to data processing, and request any information we have about you be deleted.

You may request to exercise these rights by managing your account through the Online Portal or by emailing our Privacy Team at [contact@Metastar1.com](mailto:contact@Metastar1.com). We will respond to your request within a reasonable time, but no later than one month after you submit the request, unless otherwise required by applicable law.

To protect your privacy and security, we may require steps to verify your identity, such as a password and user ID, before granting access to your information.

Upon request, Metastar1 will provide you with information about whether we store your personal information. If your personal information changes or if you no longer desire our service, you may correct, update, amend, delete/remove it, request that it be removed from a public forum, directory or testimonial on our website, or deactivate it by making the change on our member information page or by emailing our customer support at [contact@Metastar1.com](mailto:contact@Metastar1.com) using the contact information listed below. We will respond to your request within a reasonable time.

## 7. third-party websites and services

Related offers with links from Metastar1's websites for example [www.minebase.com](http://www.minebase.com) have their own privacy policies, which can be viewed by clicking on the appropriate links on the respective website. All Metastar1 partners are encouraged to participate in industry privacy initiatives and to take a responsible attitude towards consumer privacy.

However, because we have no direct control over the policies or practices of participating third parties, we are not responsible for the privacy practices or the content of those websites. We recommend and encourage that you always review the privacy policies of such third parties before providing any personal information or entering into any transactions with such parties.

Our website also contains social media features such as the Facebook "Like" button and widgets such as the "Share" button or interactive mini-programs that run on our website. These features may collect your IP address, which page you are visiting on our website, and may set a cookie in order for the feature to function properly. Social media features and widgets are hosted either by a third-party provider or directly on our website, so your interaction with these features is subject to the privacy policies of those third-party providers.

## 8. collection and use of personal data from children

Metastar1 does not knowingly collect or use personal information from children under the age of 13 or the appropriate minimum age in the relevant jurisdiction. If Metastar1 learns that we have personally identifiable information of a child under the age of 13 or the appropriate minimum age in each jurisdiction, we will take steps to delete that information from our systems.

Metastar1 is responsible for the processing of Personal Data it receives under the Privacy Shield Framework and subsequently transfers to a third party acting as an agent on its behalf. Metastar1 complies with the Privacy Shield Principles for all onward transfers of Personal Data from the EU, the UK and Switzerland, including the onward transfer liability provisions.

With respect to Personal Data received or transferred pursuant to the Privacy Shield Framework, Metastar1 is subject to the regulatory enforcement powers of the U.S. Federal Trade Commission. In certain situations, Metastar1 may be required to disclose Personal Data in response to lawful requests from public authorities, including to meet national security or law enforcement requirements.

Metastar1 undertakes to cooperate with the EU Data Protection Authorities (DPAs), the UK Information Commissioner's Office (ICO) and the Swiss Federal Data Protection and Information Commissioner (FDPIC) and to comply with the recommendations of these authorities with respect to Human Resources data transferred from the EU and Switzerland in the context of the employment relationship.

## 9. safety

Metastar1 takes information security seriously and takes reasonable measures to protect your information from unauthorized access. When you place orders on our websites, all of your order information, including your credit card number and shipping address, is transmitted over the Internet using Transport Layer Security (TLS) technology. TLS technology causes your browser to encrypt your order information before it is transmitted to our secure server. We use a variety of security technologies, depending on the situation, to protect your information from unauthorized access, use, or disclosure, such as physical access controls, TLS, Internet firewalls, and network monitoring. However, no security system is 100% secure, and therefore we cannot guarantee the security of your information or accept liability for improper access to it. If you use a password to protect your data, it is your responsibility to keep your password confidential, change the password frequently, and use a strong password. We strongly recommend that you do not share this password with anyone.

## 10. data retention

We will retain your information for as long as your account is active or as necessary to provide services to you. If you wish to cancel your account or request that we no longer use your information to provide you services, contact us at [contact@Metastar1.com](mailto:contact@Metastar1.com) . We

store and use your information as necessary to comply with our legal obligations, resolve disputes, and enforce our agreements.

#### 11. communication settings

You may stop receiving promotional emails or other communications from Metastar1 by contacting Metastar1 at [contact@Metastar1.com](mailto:contact@Metastar1.com). In addition, if you purchase products or services from us, we may deliver non-promotional communications relating to those products or services that cannot be canceled unless you stop using the product or service.

#### 12. amendments to this declaration

We reserve the right to change this privacy statement at any time, so please review it regularly. If we make material changes to this statement, we will notify you here, by email, or by posting a notice on our home page before the change becomes effective. Your continued use of Metastar1's products, services or websites or communications with Metastar1 constitutes your acceptance of this Privacy Statement and any updates.

#### 13. contact us

If you have any questions or concerns, please first contact Metastar1's Privacy Administrator at: [contact@Metastar1.com](mailto:contact@Metastar1.com); MIBA Service PTE LTD, Singapore, Level 30, 1 North Bridge Road, Singapore 17909415.

ITG Software ULC

Metastar1 undertakes to cooperate with EU Data Protection Authorities (DPAs) and the Swiss Federal Data Protection and Information Commissioner (FDPIC) and to comply with the advice of these authorities with respect to Personal Data transferred in the context of the EU and Switzerland Employment Relationship.